

Monday, May 11, 2020

Dear Patient,

It is our hope that in accordance with local and federal guidelines it will be appropriate to see patients in the office beginning the afternoon of Tuesday, May 26, 2020. Mornings will remain reserved for only Telehealth appointments for the foreseeable future.

Please be aware that ALL appointments will be conducted via Telehealth, whenever possible, in anticipation of a potential second or third wave of Covid-19. Our office is closely following the science and data regarding this pandemic and will update this rule in the future.

If you must be seen in the office (for physical exam or therapy) you will be required to wear a mask for the duration of your appointment. If you do not have a mask, one will be provided.

Upon arriving at the office, you will be required to use the hand sanitizer we provide, and your temperature will be taken using a contact less thermometer. If your temperature reads 99.8 or above you will not be permitted to enter the office.

Dr. Riley will be: wearing a mask, wearing gloves and/or using hand sanitizer, and frequent hand washing during your appointment to keep everyone safe.

For the duration of your appointment, a distance of 6 feet will be maintained whenever possible.

All “touch surfaces” in the office and all equipment will be thoroughly disinfected.

The preferred form of payment will be via a contact less credit card.

Please call the office from our parking lot before your appointment. We will inform you if there is a wait, and when it is appropriate for you to enter the office. There are stairs on the north side of the building if you prefer to not use the main elevator. They are unlocked during normal business hours.

To minimize contact, only the patient being seen will be allowed into the office. (Unless they are a minor and need a parent). Please do not bring other people to your appointment. If you are being driven to your appointment, please have your driver wait for you in their car. We prefer to not have anyone in the waiting room

If there is a chance that you have been exposed to Covid-19 or are currently ill* please do not come into the office. The majority of health concerns can be effectively treated using Telehealth. We will gladly offer a phone appointment.

*expressing any or all of the following symptoms: fever (temperature of 99.8F or above), shortness of breath, cough.

If we all do our part and follow the rules and guidelines of the researchers and medical professionals, we will hopefully see this pandemic leave quickly.

Thank you for your cooperation!

Kathleen Riley, ND & The ENMC Staff

--

Kathleen Riley, ND
48 Christian Lane, Suite 203
Newington, CT 06111
www.kathleenrileynd.com